

# LOIS LUGO

## DIRECTOR OF OPERATIONS

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As Director of Operations at Alamo Insurance Group, Inc., Lois Lugo is responsible for ensuring that all internal functions of the organization run smoothly. She has more than 17 years experience in the insurance and reinsurance industries.

Lois began her reinsurance career in the corporate finance department of Johnson & Higgins/Marsh & McLennan as an Accounting Clerk, where she was responsible for assisting the Corporate Finance Manager and later progressed into an office management position at the Southern California Physicians Insurance Exchange with involvement in various aspects of the organization ranging from basic clerical office functions to partaking in major corporate level decisions. She was also the Lead on the implementation of a satellite office located in Westfield, NJ after the World Trade Center office suffered irreparable damage on September 11, 2001.

Previously to her employment at Alamo Insurance Group, Lois worked as a Reinsurance Specialist in the claims division of Gallagher Re. where she primarily handled life, accident, health, and property/casualty claims related to the September 11, 2001 terrorist attacks.

She was one of the first students to enroll at the University of Phoenix, Jersey City campus, where she earned a bachelor's degree in business management.

Lois currently resides in Ridgefield, New Jersey with her husband and daughter.

